

VISITOR MAP

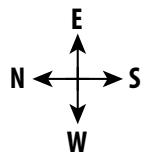


REGIONAL
MEDICAL CENTER
BAYONET  POINT

14000 Fivay Road
Hudson, FL 34667
727-819-2929
800-432-7811
RMCHHealth.com

Department Floor Index

Department	Floor	Entrance	Department	Floor	Entrance
Admitting	1st	D	Human Resources	Separate Building (see 1st floor map)	
Business Office/Financial Counselors	1st	A	Laboratory/EKG	1st	B
Cafeteria - "The Shoreline Cafe"	1st	A	Lost and Found	Call 727-869-5411 or Ext. *95411 in-house	
Cardiac Procedures Recovery Unit (CPRU) • Patient Rooms 1601-1624	1st	D	Marketing & Volunteer Services	1st	A
Cardiac Surgical Unit Waiting	1st	E	Physical Rehabilitation	3rd	A
Cardiac Surgical Unit • Patient Rooms 1801 - 1820	1st	E	Patient Rooms 2100- 2110	2nd	A
Case Management/Utilization Review	2nd	A	Patient Rooms 2314-2326	2nd	A
Cashier/Discharge Registration 8:00 am - 4:00 pm (M-F)	1st	D	Patient Rooms 2427-2453	2nd	A
4:00 pm - 8:00 am (Sat & Sun)	1st	B	Patient Rooms 2554-2565	2nd	D
Chapel	1st	A	Patient Rooms 2760-2777	2nd	D
Class Room	3rd	A	Patient Rooms 2801-2810	2nd	D
Conference Room	2nd	A	Patient Rooms 3100-3108	3rd	A
Company Care	Separate Building (see 1st floor map)		Patient Rooms 3314-3326	3rd	A
Coronary Care Unit (CCU) • Patient Rooms 2601-2620	2nd	D	Patient Rooms 3428-3450	3rd	A
Discharge Registration/Cashier 8:00 am - 4:00 pm (M-F)	1st	D	Patient Rooms 3554-3565	3rd	D
4:00 pm - 8:00 am (Sat & Sun)	1st	B	Patient Rooms 3771-3783	3rd	D
Emergency Entrance	1st	C	Pre-Admission Testing	1st	D
Environmental Services	Separate Building (see 1st floor map)		Radiology/Imaging Services	1st	B
Gift Shop - (The Point Boutique)	1st	A	Sleep Lab	2nd	B
Health Information Management/ Medical Records 8:00 am - 4:30 pm M-F Only	1st	A	Special Care Unit	1st	D
Heart Institute	1st	D	General Surgery Waiting Area	1st	A
			Surgical Intensive Care Unit • Patient Rooms 3601-3620	3rd	D
			Ultrasound • Echo • Vascular Lab	1st	D
			Vendor Registration – Materials	1st	A



Heart Institute, Admitting, Discharge and Pre-Admission Testing Entrance D
 OPEN 5:00 am - 4:00 pm

Cardiac Surgical Unit and Infusion Center Entrance E
 Accessible to CSU Visitors via Intercom only.



Infusion Center Entrance F
 Closed to General Public
 Accessible only to Infusion Patients via Intercom only during normal Infusion Center hours

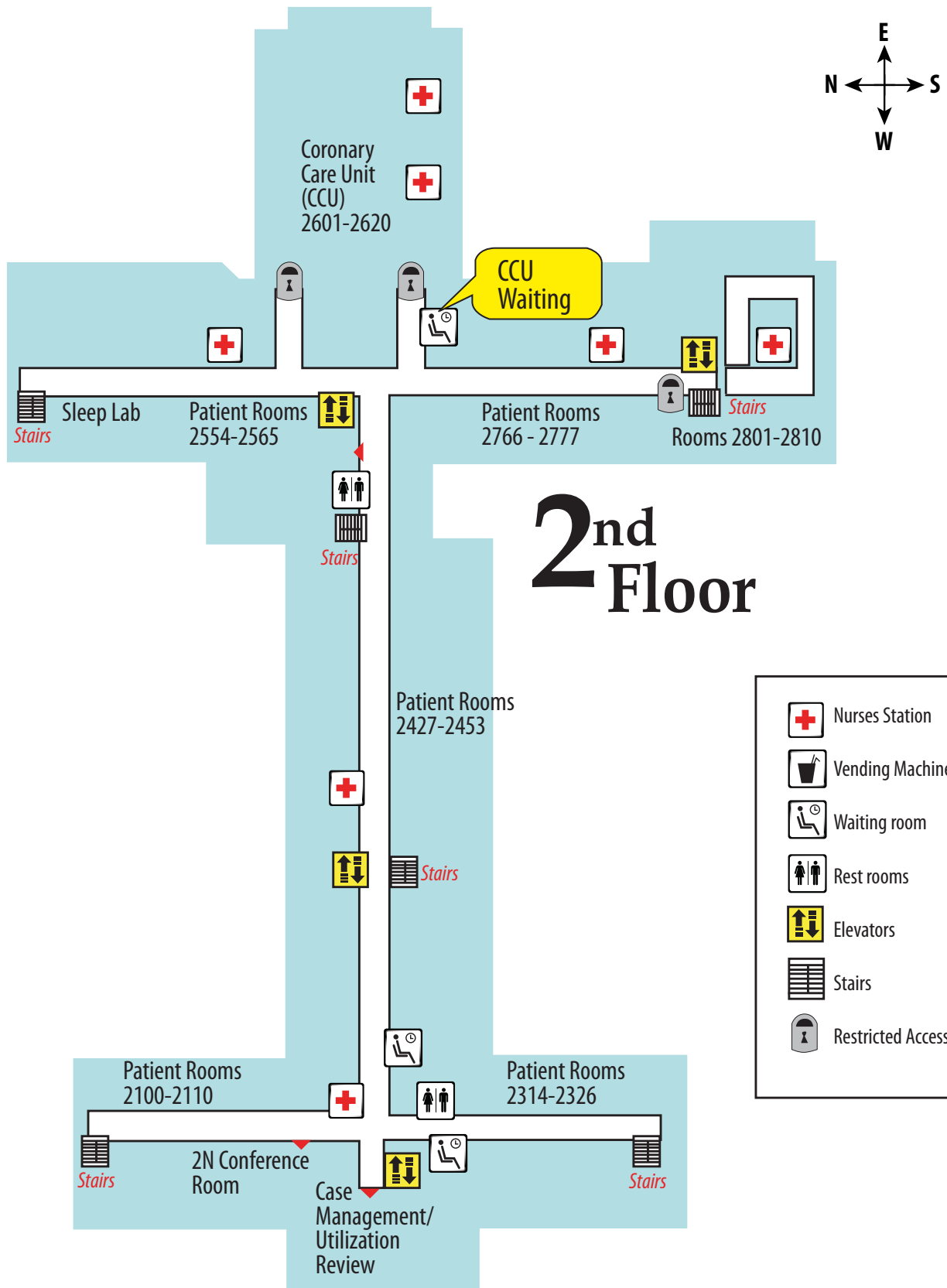
Emergency Room Entrance C
 OPEN 24 hrs / 7 days

Cashier Outpatient Lab Entrance B
 Closed to General Public

Hospital Entrance A
 Open from 8:00 am to 8:00 pm

- Nurses Station
- Vending Machine
- Waiting room
- Rest rooms
- Elevators
- Stairs
- Vendor Registration
- Restricted Access

Complimentary Valet Parking Entrance "A" Only
 Available M-F 8:00am-5:00pm

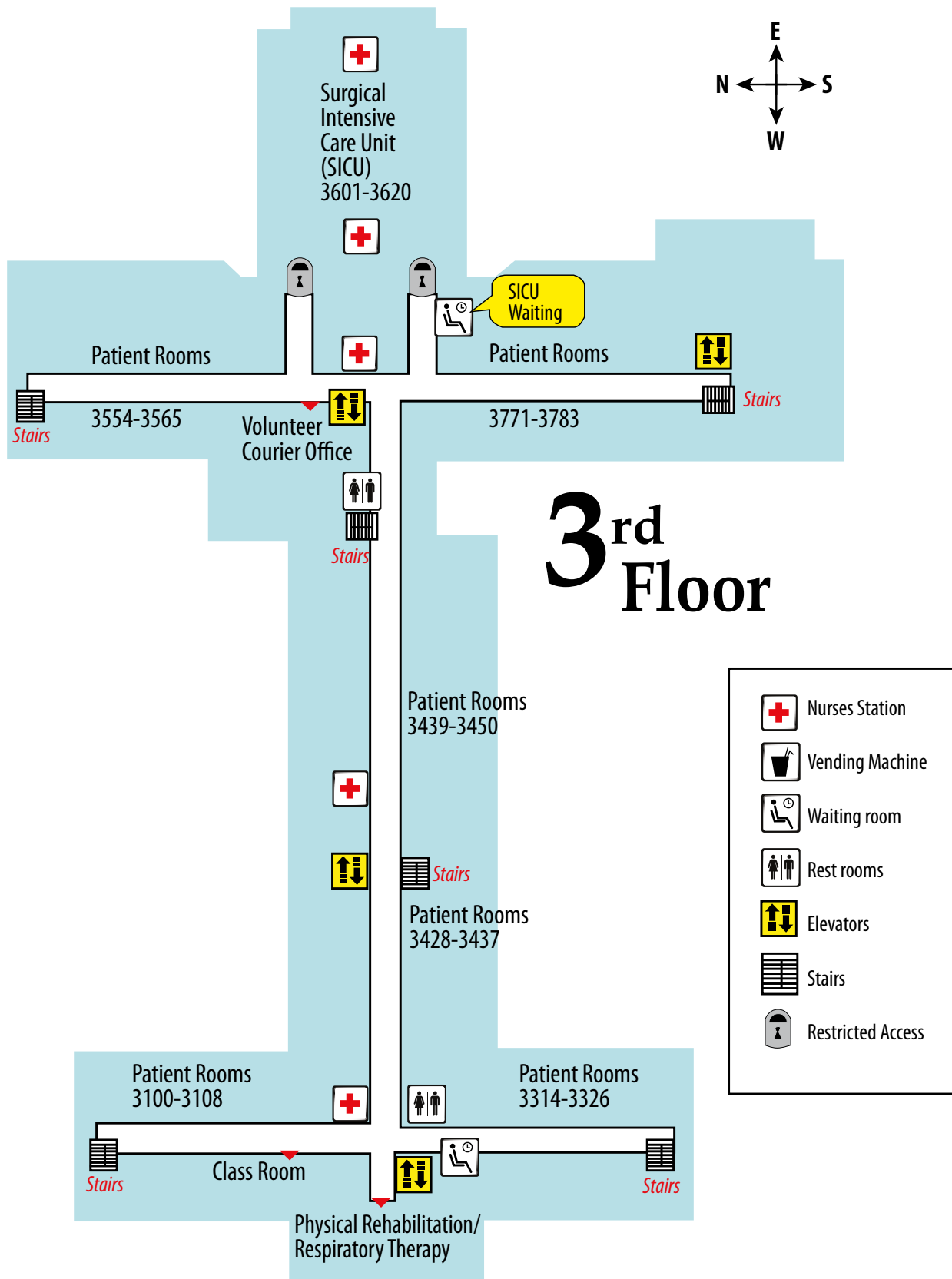


Caring for the Community

Reflecting ever-evolving medical technology, Regional Medical Center Bayonet Point continues to expand and provide the newest technologies available to our patients. A proven leader, RMCBP is committed to providing the community with the highest quality healthcare in a comfortable, caring environment.

Regional Medical Center Bayonet Point has been awarded accreditation by The Joint Commission and continues to receive accreditations and national recognition from The American Heart Association, American College of Radiology, American College of Surgeons, Society of Chest Pain Centers and others.

Car crashes and other traumatic events can happen without notice. As a Level II Trauma Center, Regional Medical Center Bayonet Point serves Pasco, Hernando and Citrus Counties. A Level II designation signifies: 24/7 coverage by a trauma surgeon, 24/7 access to surgical and non-surgical specialists, on-call neurosurgeon, on-site anesthesia provider, surgical services team and emergency nurses.



Regional Medical Center Bayonet Point Is An Advanced Primary Stroke Center Offering:

- 24-Hour Emergency Care/Level 2 Trauma Center
- Ambulatory Surgery Center
- Arrhythmia Center of Florida
- Cardiac Catheterization & Interventional Lab
- Cardiovascular Surgery (Open Heart)
- Cardiopulmonary Rehabilitation Center
- Community Education & Support Groups
- Consult-A-Nurse
- Advanced Diagnostic Imaging
- Dialysis
- Gastroenterology
- The Heart Institute At Bayonet Point
- Infusion Center
- Minimally Invasive Surgery
- Neuroscience Center Of Excellence
- Non-Invasive Vascular Services
- Oncology
- Orthopaedics
- Otolaryngology
- Rehabilitation Services
- Sleep Studies Lab
- Spine Care Center
- Wound Care & Hyperbaric Medicine

Visitors Need to Know...

Valet Parking

Valet Parking will be available at Entrance A M-F from 8am-5pm. 5pm-8pm keys will be located at the Welcome center and retrieve your car starting at 8pm.

ALL VISITORS MUST WEAR AN I.D. BADGE

Please stop at Information Desk and Present your Form of I.D. to obtain one.

RMCBP follows the guidelines from CMS and the Agency for Health Care Administration Aspen Federal Regulations on Patient Visitation Rights. RMCBP hospital prohibits discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.

Visiting Etiquette

Your visit to the hospital can have a dramatic effect on a patient's well-being. As a visitor, your support and compassion are very important to a patient's recovery. It is also important to allow patients to rest so that they may heal. To make the visit beneficial, we suggest:

- Have no more than two visitors at a time.
- Carry on a cheerful conversation in a soft voice. Don't expect the patient to do a lot of talking.
- Plan on spending just a short time visiting. Although the visit is almost always welcome, it can be very tiring for the patient.
- If a patient is in consultation or in need of treatment, please step out of the room.
- If you are feeling unwell or have even a slight cough or sneeze, please do not jeopardize the patient's health by visiting. Consider a phone call or rescheduling your visit.
- When visiting, please do not sit on the patient's bed.
- If the patient you are visiting is sharing a room, please be mindful of the other patient's privacy and need for quiet.
- If you wish to bring balloons, only Mylar balloons are permitted. Latex balloons are not allowed in the hospital because of patient and staff allergies.
- We encourage you to check with the nursing staff before sending or bringing flowers. Flower delivery may be restricted in intensive care units as well as other patient care areas.
- For your safety and the safety of others, if your patient is in isolation, you must adhere to the isolation protocol. Please see the nurse for instructions.

Telephones – Patient telephones are provided free of charge. To make any outside call you must dial the area code + phone number.

Visitor Dining

The Shoreline Cafe is located on the first floor of the hospital by Entrance A. Shoreline Cafe Meal Service Hours are:

Weekdays: 7:00 am – 7:00 pm
Weekends: Lunch Only 11:00 am – 2:00 pm

Subway Sandwich Shop shares space with the Shoreline Cafeteria and is open daily from 7:00 a.m. to 11:00 p.m. Enjoy an array of sandwiches, soups, and salad. Call your order ahead at 727-819-2939 or fax it to 727-819-5215.

Vending Machines are located adjacent to the Lobby at Entrance A; near the Emergency Department; in the lobby of Entrance D; in the Cardiac Surgical Unit Waiting Room and in the Conference Center.

Medical Records – RMCBP follows Florida statutes governing the release of medical information, which require that information be released upon written request, and only after discharge of a patient. "Authorization to Release Information" forms are available on nursing units or in the Medical Records Department. These may be mailed to or delivered to the Medical Records Department Monday – Friday, 8:00 am – 4:30 pm. There is a charge to cover copying expenses, except when records are sent directly to a physician for the purpose of continued care. Allow 2 to 3 working days to receive copies after submitting your request. To make an appointment to review your medical records contact us at 727-819-2929, ext. *35658.

Patient Portal – the Patient Portal offers you free & secure access to your personal health information. Enjoy convenient access to information regarding your:

- Allergies
- Lab Results
- Conditions
- Medication List
- Discharge Summaries
- Radiology Reports
- Discharge Instructions
- Upcoming Appointments
- Hospital Visit Histories

Through the Patient Portal you may share hospital information with your Primary Care Provider. You may enroll online at www.rmchealth.com/patient-portal. Ask for a brochure.

Regional Medical Center Bayonet Point wants to make sure that you get the best care possible.

If you have any concerns about the quality or safety of your care during your hospital stay, please let your nurse or doctor know.

If you have additional concerns that need to be addressed, call our: Unit Director from 7am-5pm, Charge Nurse on Duty, and Nurse Supervisor from 5pm-7am. CNO at (hospital operator number).



Tobacco Free Campus - Non-Smoking Policy

In keeping with our mission to improve the health of our communities, we are committed to providing a safe, clean and healthy environment for our patients, employees, visitors, volunteers and customers. The use of all tobacco-related products are prohibited anywhere on the hospital campus to reduce the risk associated with passive smoking, and reduce the risk of fire hazard.

If a patient leaves the nursing unit and/or the building, this will be considered as an "Against Medical Advise" (AMA). The patient's primary physician will be notified of the patient's absence and subsequent AMA. Upon a patient's return to the nursing unit, they will be informed that their absence resulted in an AMA. The patient will be given the AMA Form to sign, their belongings will be packed up and then accompanied to the main entrance.



Patient Rights and Privacy

As a patient in our medical center, you should have your dignity preserved, your privacy protected, and your rights guaranteed. You are responsible to provide us with needed information, comply with instructions, and follow our regulations. A complete printed policy is given to each patient upon admission.

Parking

FREE VALET PARKING AVAILABLE: Valet Parking will be available M-F at Entrance A from 8am-5pm. From 5pm-8pm keys will be located at the Welcome Center. Individuals can retrieve their car at Entrance A. After 8pm Valet should be called from Entrance "A".

Parking is available outside Entrances A (front of hospital), B, C (Emergency Dept), D (Admitting and Discharge), and E (Cardiac Surgical Unit). Handicap parking is available outside Entrances A and D. Entrance D closes Monday - Friday at 4:00 pm and is closed Saturday and Sunday.

Courtesy Carts

Courtesy carts are available for patients and visitors in our main parking facility by Entrance A from 8:30 am - **7:45 pm** daily. If you need a courtesy cart to take you back to your car from any entrance call ext. *95588.

Protective Services

Security officers are on duty at all times to assist both patients and visitors with safety or security concerns. The department can be reached by dialing "00". Feel free to ask a staff member to contact an escort for you after 8:00 pm.

Gift Shop - The Point Boutique

Is open 8:30 am – 4:30 pm Monday – Friday and 10:30 am – 3:30 pm Saturday and Sunday. We have flowers, cards, sundries, and many gifts both large and small. It is a nice place to visit. Located on the 1st floor, next to the Shoreline Cafe. You can call us at 727-819-2929 ext. *35823. Please check with the nurses' station before bringing or sending flowers or plants. The Point Boutique is run by the Volunteer Association and its income helps support volunteer projects such as scholarships.

ENTRANCE HOURS

- Entrance A - 8:00 am - 8:00 pm
- Entrance B - Closed to Public
- Entrance C - 24 hours
- Entrance D - 5:00 am - 4:00 pm weekdays; closed weekends
- Entrance E - 6:00 am - 9:00 pm
- Entrance F - "Limited" Access Hours

KEY

- 1** Hospital Entrance A / Valet Parking
- 2** Cashier and Lab outreach services; Entrance B
- 3** ER Entrance C
- 4** Heart Institute; Admitting, Pre-Admission Testing & Discharge; Entrance D
- 5** Cardiac Surgical Unit; Entrance E
- 6** Infusion Center Entrance and Parking; Entrance F
- C** Colleague parking
- P** Physician Parking
- V** Visitor Parking
- +** Emergency parking
- H** Handicap parking

